

GOING THE EXTRA MILE, TO BRING YOU CLOSER.

Manipal Hospitals Radiology Group

Reporting | Quality Assurance | Education | Research

INTRODUCTION

Since 2010, The Radiology Group has been leveraging advances in technology to deliver quality radiology services, anywhere and anytime. Backed by an elite team of radiologists adept in areas of sub-specialty, our program collectively reports more than 1,500 images a day, over a secure virtual platform. Currently, our parent company Manipal Hospitals has a spread of 29 hospitals in India. Additionally, we have served more than 100 Non-Manipal radiology units across 11 countries, including India, Indonesia, France, Saudi Arabia, Kenya, Ghana, Uganda, Bahrain, United States and United Kingdom.



Being hospital based, our radiologists are in touch with patient care realities and understand the unmet needs of patients and caregivers.

Operations built around **Quality,**
Accuracy and **Efficiency.**

WHY MHRG?

TRUSTED
PARTNER

QUALITY IS
OUR MOTTO

RADIOLOGY
EDUCATION

STRUCTURED
REPORTING

GOVERNANCE

QUALITY IS OUR MOTTO

- Hospital based accredited by NABH
- Quality Assurance program designed based on UK Royal College of Radiologists (RCR) and American College of Radiology (ACR) standards
- GDPR compliant framework
- FDA approved, HIPPA, and HL7 compliant software
- Continuous audit, feedback, accountability, and training
- 3rd party audits and clinical management oversight

RADIOLOGY EDUCATION

- 3-year National Board Diploma
- 1-year MHRG Cross-Sectional Fellowship
- FRCR 2B Prep Course

STRUCTURED REPORTING

- Final Impression incorporating clinical background
- Structured checklist

TRUSTED PARTNER

- 29 Hospitals in India
- 150 Experienced radiologists
- Presence across 11 countries

GOVERNANCE

- External audit
- Peer review
- Metric driven operations
- SLA compliance and service quality
- Discrepancy Management system



“....24 hour coverage of radiology services, teleradiology, regular audits ensuring that the highest possible quality is given have been the salient features on this arrangement.....”

Dr. Naveen Thomas, CEO, Bangalore Baptist Hospital

QUALITY PROTOCOL



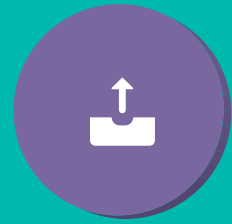
PEOPLE

- Credentialing
- Structured Peer Review
- Objective Technical Assessment at Selection



PROCESS

- Standardized Reporting
- Intelligent Case Allocation
- Continuous Process Improvement



OUTPUT

- Internal Audit Program
- Discrepancy Management
- Peer Review with International Experts

OUR SERVICES



REPORTING

- PRE-READ
- FINAL READ
- SUBSPECIALTY



COVERAGE

- NIGHTHAWK
- LOCUM
- EMERGENCY



QUALITY ASSURANCE

- EXTERNAL AUDIT
- INTERNAL AUDIT



RADIOLOGY EDUCATION

- 3-YEAR NATIONAL BOARD DIPLOMA
- 1-YEAR MHRG CROSS-SECTIONAL FELLOWSHIP
- FRCR 2B PREP COURSE



RADIOLOGY CONSULTANCY

- BUSINESS TRANSFORMATION
- ACCREDITATION
- LEAN SIX SIGMA
- CAPACITY UTILIZATION
- PROCESS RE ENGINEERING
- RADIOLOGY SAFETY



RESEARCH & COLLABORATION

- IMAGING ANALYTICS
- CLINICAL TRIAL
- SUB SPECIALTY
- ALPHA & BETA TESTING
- IMAGING ADVISORY

NIGHTHAWK SERVICES

Delivering Unwavering Quality Radiology Services When It's Darkest

- Seamless integration with an existing setup to provide uninterrupted service
- For any emergency case, our certified radiologist can provide initial assessment through a call in less than 30 minutes, and a detailed report within 60 minutes



HIGHLIGHTS OF OUR SERVICES

★ COMPREHENSIVE COVERAGE

Our certified Radiologists report on subspecialties including
Musculoskeletal Imaging | Chest Imaging | Onco-Imaging | Abdominal Imaging
Cardiovascular Radiology | Pediatrics | Women's Health | Head and Neck Imaging
Mammography | Neuro Imaging

★ STANDARDIZED REPORTING

Standardized, structured, and clinically oriented reporting based on international benchmarks, terminologies, and guidelines

★ CONFIDENTIALITY

- Telereporting operations are conducted from a physically secure and limited access environment
- FDA approved, HIPPA, and HL7 compliant software

★ BUSINESS CONTINUITY

We believe in providing an ecosystem to our clients with highly available and reliable services

★ EDUCATION FOCUSED

- Continuous training and feedback on QA findings
- Academic milieu from Radiology Postgraduate Training
- Fellowship Training with subspecialty emphasis

★ APPRAISAL PROCESS

360 degree review process that evaluates performances, strengths, and areas of improvement



".....even if we have not asked, if they see a abnormal finding which needs to be attended to immediately or if the patient care to be different, they will take the effort to send a message immediately so that the appropriate management is provided....."

Dr Abraham Joseph. Director CIHSR, Dimapur, Nagaland

ACCREDITATION



For more information, reach out to



+91 63648 59460



teleradiology.india@manipalhospitals.com